AMTROL INC. LIMITED PRODUCT WARRANTY

IMPORTANT WARNING: Read the Installation and Operation Instructions carefully to avoid serious personal injury and/or property damage and to ensure the safe use and proper care of the product. See www.amtrol.com for the current Installation & Operation Instructions (Instructions).

Who receives AMTROL'S limited product warranty?

- The original purchaser or first user of the product. This warranty cannot be transferred.
- By accepting this product you agree to all of the warranty terms and limitations of liability described below.

What is covered by this limited product warranty?

- All products manufactured by AMTROL INC. (AMTROL).
- Products properly sized, installed, maintained and operated according to Instructions.
- AMTROL warrants that, at the time of manufacture, the product is free from defects in material and workmanship.

What is not covered by this limited product warranty?

- Labor costs, additional parts, shipping charges, service charges, delivery expenses, administrative fees or any costs incurred in removing or installing the replacement parts or product.
- Property damage or any other costs of any kind.
- Any problem, failure or malfunction resulting from:
  - Abuse (including freezing), improper or negligent handling, shipping (by anyone other than AMTROL), improper storage, accident, lightning, flood or any other environmental condition.
  - Improper installation, set-up, operation or lack of regular maintenance.
  - Use of the product for any purpose other than those specified in the Instructions.
  - Alteration of any part of the product.

What is the duration of the warranty period?

- The specific warranty period, by product, is attached or can be found at www.amtrol.com.
- The duration of the warranty period is measured from the date of purchase UNLESS the product is installed more than 18 months after the date of manufacture. Product installed more than 18 months after the date of manufacture carries the balance of the applicable warranty period, measured from the date of manufacture, not the date of installation, and may void the limited lifetime warranty.

How can a warranty claim request be submitted?

- All warranty claims must be approved solely by AMTROL.
- Contact the company or individual from whom you purchased the product and they will submit the claim to AMTROL for approval.
- Contact AMTROL directly at 800-426-8765, M-F 8:00AM - 5:00PM Eastern Time; amtrolwarranty@wthg.com or:
  AMTROL INC. Warranty Claim Department
  1400 Division Road
  West Warwick, RI 02893
- Warranty claims must be made within 30 days of the failure and no more than 30 days after the expiration of the applicable warranty period.

What does AMTROL require?

- Proof of purchase and original ownership.
- Proof of home ownership at the time of installation and at the time of product failure.
- Product model and serial number/date code of original and replacement units.
- AMTROL may require that the warranty claimant ship the product, postage prepaid, to an authorized distributor or to AMTROL.
- AMTROL may require additional information as evidence that the product was installed, operated and maintained according to the instructions.

What will AMTROL do to resolve a covered warranty claim?

- AMTROL will, at its option, either make repairs to correct any defect in material or workmanship or supply either new or used replacement AMTROL parts or products.
- AMTROL reserves the right to make changes in the design, construction or material of the substitute parts or products.
- Any unit replaced within the standard warranty period will carry the balance of the original warranty.

What is the warranty period for replacement parts or products?

- Replacement parts or products supplied under this warranty do not carry a new warranty, only the balance of the original warranty.

What are the limitations of implied warranties?

- THE WARRANTIES CONTAINED HEREIN ARE THE EXCLUSIVE WARRANTIES FOR THE PRODUCT AND ARE GIVEN IN LIEU OF ALL OTHER WARRANTIES EXPRESS AND IMPLIED. NO AMTROL SALES REPRESENTATIVE OR ANY OTHER THIRD PARTY IS AUTHORIZED OR EMPOWERED TO PROVIDE AMTROL WARRANTY COVERAGE FOR AN AMTROL PRODUCT. ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE SPECIFICALLY DISCLAIMED. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Limitations of Remedies:

- THE REMEDIES CONTAINED IN THIS WARRANTY ARE THE PURCHASER-FIRST USER'S EXCLUSIVE REMEDIES. IN NO CIRCUMSTANCES WILL AMTROL BE LIABLE FOR MORE THAN, AND PURCHASER-FIRST USER'S REMEDIES SHALL NOT EXCEED, THE PRICE PAID FOR THE PRODUCT. IN NO CASE SHALL AMTROL BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM NON-DELIVERY OR FROM THE USE, MISUSE OR INABILITY TO USE THE PRODUCT OR FROM DEFECTS IN THE PRODUCT OR FROM AMTROL'S OWN NEGLIGENCE OR OTHER TORT. This exclusion applies regardless of whether such damages are sought for breach of warranty, breach of contract, negligence, strict liability, in tort or under any other legal theory. Such damages include, but are not limited to, inconvenience, loss or damage to property, mold, loss of profits, loss of savings or revenue, loss of use of the products or any associated equipment, facilities, buildings or services, downtime and the claims of third parties including customers. Some states do not allow the limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

PRODUCT	MODELS	DURATION (from date of purchase)
WATER SYSTEMS		
Well-X-Trol® Residential Well Tanks	WX	Seven (7) Year Limited Warranty
CH & PL Well Tanks	All	Five (5) Year Limited Warranty
Guardian CP® Digital Control	DC2	Two (2) Year Limited Warranty
Amtrol Pressuriser® Plus	RP	Two (2) Year Limited Warranty
PLUMBING & HEATING		
Extrol® Expansion Tanks	EX-PRO & EX SX	Seven (7) Year Limited Warranty* One (1) Year Limited Warranty
Fill-Trol® Expansion Tanks	FT	Seven (7) Year Limited Warranty
Thermal Expansion Tanks	ST-1 through ST-12 ST-25V through ST-210V T-5A and T-12A	Seven (7) Year Limited Warranty* One (1) Year Limited Warranty One (5) Year Limited Warranty
HOT WATER MAKERS®		
BoilerMate® Hot Water Makers	CH	Six (6) Year Limited Warranty on Heat Exchanger and Tank Assembly Only. Limited Lifetime Upgrade Option Available. See Literature for Upgrade Information.
IndireX™ Hot Water Makers	IDX	Ten (10) Year Limited Warranty on Heat Exchanger and Tank Assembly Only. Limited Lifetime Upgrade Option Available. See Literature for Upgrade Information.
Digital Control Replacement		Two (2) Year Limited Warranty
COMMERCIAL PRODUCTS		
All Commercial Products		Three (3) Year Limited Warranty Excludes Replacement Bladders, In-Line Air Purgers, and High Capacity Air Vents and Replacement Kit
ALL OTHER		
All Other Products, Components and Parts	If not specified above including Hot Water Maker components and parts other than the Heat Exchanger and Tank Assembly.	One (1) Year Limited Warranty

For detailed warranty information, please visit www.amtrol.com

All dimensions and weights listed are approximate.

*Units manufactured January 1, 2019 or later.

AMTROL INC. WELL-X-TROL® INTERNET SALES POLICY

Amtrol does not offer Well-X-Trol® brand products for sale via the internet, nor does Amtrol authorize its distributors or their customers to resell Well-X-Trol products online. Any Well-X-Trol item purchased from an e-commerce source is ineligible for manufacturer support; including, but not limited to: warranty coverage, product registration, shipping damage claims, product returns, technical assistance and promotional awards.

Well-X-Trol products are sold through wholesale distributors and are available through your local dealer. Click Here to locate a professional near you.